


Page two provides additional details on your account activity.

Account Details: ■
Includes billing period, detailed monthly services, & one time charges.



EASTLINK
It's that easy.

8127 1000 EI RA 1 0000001 12012005 YNNNNY
November 10, 2009 Page 2 of 2

Account Number **JOHN SAMPLE**
8127 10 000 0000000

Account Details

October 19	Previous Balance	\$155.68
	Payment - Thank you	-155.68
Bundles		\$105.89
Dec 1 - Dec 31	Watch, Surf & Talk	105.89
Cable Digital		\$28.85
Dec 1 - Dec 31	HD Box Rental	4.95
Dec 1 - Dec 31	TMN	17.95
Dec 1 - Dec 31	HD Extra Pak	5.95
Internet		\$2.78
Dec 1 - Dec 31	Modem	2.78
Telephone		\$0.25
Dec 1 - Dec 31	911 Fee	0.25
Taxes		\$17.91
Dec 1 - Dec 31	GST (Registration 84488 9022 RT0001)	6.89
Dec 1 - Dec 31	PST	11.02
Total due by Dec 1, 2009		\$155.68

— SAMPLE —

Make this your last cheque! Please complete this form to set up pre-authorized payment.

Pre-Authorized Credit Card The amount due will be charged to your credit card every month.

MASTERCARD
 VISA
 AMERICAN EXPRESS

Card num. Exp. Date (MM / YY)

Pre-Authorized Debit The amount due will be withdrawn directly from your bank account each month.

NOTE: PLEASE ENCLOSE A VOID CHEQUE OR PROVIDE YOUR MASTERCARD / VISA / AMERICAN EXPRESS INFORMATION ABOVE

Yes, I/we authorize my/our financial institution to debit my/our account on (or after) the due date of each invoice for all amounts owing to EastLink. This authorization is valid for either the bank account or the credit card account specified above, or any other account which I/we may designate in the future in lieu of the account specified above.

I/we understand that if any payment is returned by the Bank for any reason, I/we will be responsible for NSF and/or administration charges.

Signature **X** _____ Date _____

Automated Payment Options ■
Choose the easy and convenient way to pay your EastLink statement.

Presenting
your new,
easy-to-read
statement.



Page one gives you an overview of all your services.

IMPORTANT: You have a NEW EastLink account number. If you pay your statement with online or telephone banking, please change the bill payee to EastLink and change your account number to your new EastLink account number.



- The statement date
- Your Name, **New Account Number**, and Service Address
- How To Contact Us
- Period of billing
- Monthly charge for Telephone and High Speed Internet services not included in a Bundle.
- Taxes
- Total amount owing and the due date

- Account Information: Here you'll find important news and information about your account.
- In the know... useful information to help you enjoy even more value with EastLink.

■ The tear-off portion is to be returned when mailing in your payment.

Paying your EastLink statement has never been easier.

Our simple, convenient and secure payment options make your life easier, leaving more time to enjoy the things you love.

- Our many payment options include:
- Pre-authorized Monthly Payment from your bank account or credit card. If you were already enrolled in preauthorized payment plan with Bluewater, there is no need to re-enroll with EastLink
 - Viewing and paying your statement on-line at www.eastlink.ca/myaccount
 - EastLink telephone payment service
 - Telephone Banking, Internet Banking or in person through your financial institution
 - By mail

Important notes about your printed bill and this sample bill.
 Advance billing, or payment in advance for recurring service, is a standard and approved practice in the telecommunications industry. EastLink bills its customers in advance for those services that have a set monthly recurring rate, including cable, Internet and telephone.
 In order to implement advance billing, this first statement reflects charges for two billing periods: the current service period and in advance for the upcoming service period.
Please be assured that you are not being double billed. Your future bills will reflect charges for one month. The services for which usage charges apply, such as long distance telephone, will continue to be billed for the previous month.
 To ease the transition to advance billing, late fees will not be applied during the first month.



and there's more...

www.eastlink.ca